

Commissioners

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Providing safe, reliable, affordable, and sustainable service.

Public Utility District No. 1 of Thurston County, Washington Field Technician

Position:	Field Technician
Department:	Field Operations
Job Type:	Full-Time, Permanent
Reports to:	Director of Field Operations (DFO)
Location:	Thurston County – Tumwater, WA
Pay Range:	Hourly \$24.46 - \$31.25 (Monthly \$4,240 - \$5,417) Depends of Qualifications
Category:	FLSA Non-Exempt, Overtime Eligible
Closing:	Open until filled

About Thurston PUD

Established in 1938, Thurston PUD is a special-purpose municipal agency located in Lacey, WA. We currently own and operate 279 water systems, serving over 9,700 families, businesses, schools, and parks. Thurston PUD provides water planning and utility services to the citizens of Thurston County, and owns and operates water systems in Pierce, Lewis, King, Grays Harbor and Kitsap counties. The PUD is governed by three Commissioners who are elected by the voters of Thurston County to serve for 6 years. The Commissioners represent the three PUD Commission districts in Thurston County.

The District offers a competitive and comprehensive benefits package that includes medical, dental, vision, group term life insurance, short- and long-term disability coverage, State of Washington PERS 401(a) retirement plan participation, deferred compensation plans.

About the Job

Thurston PUD policy states that new employees should be vaccinated upon hire or begin the vaccination process within two weeks of hire and be fully vaccinated within 45 days of hire.

The Field Technician works under the direction of the Director of Field Operations. The Field Technician will perform a broad range of manual and technical labor to support the PUD's owned and operated water systems. This person performs water system maintenance and support. The Field Technician is to perform skilled work associated with drinking water system maintenance and operation to provide safe drinking water that meets Federal and State regulations.

The ideal candidate profile includes:

- Ability to communicate technical information clearly and concisely to a variety of audiences, including but not limited to, customers, field and office employees and management.
- Team player with ability and desire to accept direction from others.
- Ability to be organized and complete paperwork in a timely manner.
- Prompt and time sensitive.
- Safety conscious and committed to safe work practices.
- Ability to provide high level of customer service at all times.
- Can perform or have a strong desire to learn water system operation and maintenance.

Essential Job Functions:

- Assist in maintenance of overall operations and efficiency of the water distribution systems, including all treatment within local, state and federal regulations.
- Perform skilled work in construction, maintenance and repair of water mains, water service lines and other water facilities.
- Install, operate and maintain treatment systems.
- Respond to customer complaints in a timely and courteous manner.
- Provide excellent customer service, keeping the customers informed in a courteous and timely manner.
- Take water quality samples, knowing federal, state and local regulations governing water sampling.
- Assist the Field Supervisor and other Field Technicians in maintenance and repairs of systems, including emergency repairs.
- Perform locates at all water systems as needed.
- Ground Maintenance – operating weed whacker, lawn mower and hand tools maintain most of Thurston PUD's 279 water systems.
- Building maintenance – normal maintenance of structure like, but not limited too, roofing, hanging doors, pressure washing and painting.
- Provide manual labor to support field staff including, but not limited too, digging, installing water meters and carrying 75 lbs.
- Read, replace and maintain TPUD's meters and meter boxes when required.
- Operate light-duty trucks in picking up and delivering materials or supplies. Collect and remove debris as assigned.
- Proficiently operate all assigned equipment and vehicles safely to perform operations within the capacity of the machine to accomplish required work.
- Perform shut-offs for non-payment.
- Fire hydrant and valve maintenance.
- Distribute chemicals to systems.
- Flushing of water systems as needed.
- Perform basic checks of water systems.
- On-call rotation that requires employee to be on call 24 hours a day, seven days a week.
- Other duties as required.
- Perform Lead Worker duties, as necessary.

- Responsible for overseeing the daily, weekly, monthly paperwork and forms at each water system, including updating as needed.
- Must possess excellent communication skills both written and verbal.
- Must be team oriented.
- Must be able to work under pressure, handle multiple tasks and meet deadlines.
- Must be able to deal with irate or disgruntled individuals that will require the use of conflict management skills.
- Must be innovative and have the ability to explore new techniques.
- Must be able to establish and maintain effective working relationships with fellow employees and the general public.
- Must have the ability to work in small spaces for extended periods of time.
- Must have the ability to drive up to 200 miles or more a day and frequently enter and exit a vehicle and walk, up to a mile, on uneven, steep or marshy terrain.
- Must be able to work dexterously using multiple hand and power tools for extended periods of time.
- Must be able to work standing, sitting or lying down for extended periods of time in all types of weather and temperatures.

Work Environment: Work is primarily performed outdoors and may include exposure to inclement weather conditions and environmental/seasonal allergens.

Level of Authority: Receive close to moderate supervision, depending on individual's experience and task complexity. Expected to perform routine assignments independently. May supervise laborers or meter readers if authorized by the Field Supervisor.

Minimum Qualifications

- High School Diploma or GED.
- WDM I or able to acquire within one year of employment
- Current and valid Washington driver's license with a driving record acceptable to the PUD's insurance carrier.
- Required to lift more than 75 lbs.
- Chosen candidate may be required to provide at least three year's proof of a safe driving record from state.

Apply

To be considered for this position, please **fill out an application at www.ThurstonPUD.com** and submit a letter of interest, resume and references. Please email your completed application packet to Thurston PUD Human Resources at hr@thurstonpud.org or mail them to:

Thurston PUD
Human Resources
1230 Ruddell Road SE
Lacey, WA 98503

We will be accepting applications until the position is filled.

For questions or other information related to this recruitment, please contact Ruth Clemens at rclemens@thurstonpud.org or at (360) 515-6118. Prior to employment, a criminal history background check and reference checks will be conducted on the top candidates. The District is an Equal Opportunity Employer and maintains policies for a drug-free and smoke-free work environment.



Supplemental Questionnaire: Field Technician

1. Thurston PUD policy states that new employees should be vaccinated upon hire or begin the vaccination process within two weeks of hire and be fully vaccinated within 45 days of hire. Are you willing to accept and comply with this condition of employment?
 Yes
 No
2. Do you have high school diploma or GED equivalent?
 Yes
 No
3. Do you have a Water Distribution Manager I certification or higher? **This is not a requirement to apply for the job.**
 Yes
 No
4. Do you have experience operating and maintaining drinking water systems?
 Yes, 0-2 years
 Yes, 3-5 years
 Yes, 6-10+ years
 No
5. Do you have any experience with manual labor? (e.g. digging, landscaping, operating yard maintenance equipment, installing water meters, etc.)
 Yes, 0-2 years
 Yes, 3-5 years
 Yes, 6-10+ years
 No
6. Do you have an experience performing heavy equipment operations, construction or related experience?
 Yes, 0-2 years
 Yes, 3-5 years
 Yes, 6-10+ years
 No

7. Can you lift to 75 pounds?
- Yes
- No
8. Are you able and willing to work nights, weekends, holidays for emergency callouts?
- Yes
- No
9. Please select the certifications that you currently possess. Select all that apply:
- Water Management Distribution I Certification or higher
- Cross Connection Control Specialist Certification
- Traffic Control Flagger Certification
- First Aid Certification
- Other: _____
10. How did you learn of this employment opportunity?
- Indeed
- WorkSource
- www.thurstonpud.org
- WPUDA
- Association of Washington Cities
- Evergreen Rural
- The Olympian
- Nisqually Valley News
- The Chronicle
- AWWA
- Washington Association of Sewer & Water Districts
- APWA
- Google
- Other: _____