



## Did You Know...

It takes more than 380,000 highly-skilled water and wastewater personnel working to ensure the public supply of safe drinking water in the United States. Advancements in water treatment and supply technology have increased the skills and training required of this workforce. Water professionals are ultimately responsible for meeting stringent regulatory standards, replacing aging infrastructure, recruiting and training new operations specialists, and responding to and recovering from disasters.



## About Us

The Evergreen Rural Water of Washington Association (ERWoW), formed in 1994, is a non-profit organization that is governed by a membership-elected board of directors. ERWoW's office is located in the town of Shelton, WA with the field staff based all across the state, from Olympia to Omak. ERWoW is a state affiliate of the National Rural Water Association, which was formed in 1976 and is headquartered in Duncan, Oklahoma.

# Q.U.E.S.T. *Quality Utility Education and Specialized Training* PROGRAMS

*Building a Foundation For Your Future*



# Q.U.E.S.T. EXPLORE

WELCOME to WATER & WASTEWATER BOOT CAMP! Classes provide an introduction to Water and Wastewater Treatment & Water Distribution Management. Over a 6 week period we will EXPLORE these essential and in demand career fields. While exploring, you will also receive 37 hours of credit toward eligibility for the Washington State certification exam in the discipline you choose whether it's as a Water Treatment Plant Operator, Wastewater Treatment Plant Operator, or certification as a Water Distribution Manager. Class includes a tour of an operational Water & Wastewater Utility.

# Q.U.E.S.T. BEYOND

The NEXT step. The BEYOND program provides courses (41 hours) that help prepare system operators to manage a small utility. Class topics include Utility Management, Asset Inventory and Management, and Utility Sustainability. Course work comes with completion certification and CEU credits.

# Q.U.E.S.T.

This is our one year 144 hour Operator training program. This program is designed to work with your utility's On the Job Training (OJT) to provide the foundational coursework needed to attain a full level 1 certification in Water Treatment, Water Distribution Management or Wastewater Treatment.

This program is also available to those not working in the career field and would lead to an Operator in Training Certification. Successful completion of this program is recognized by our Apprenticeship Committee as a path to direct entry (with a qualified employer) as a second year apprentice.

*"All the training I've been receiving over the last nine months from the QUEST program with Evergreen Rural Water kicked in immediately!"*

*~Robin Waldroop, Rhododendron Heights Water Co., Inc.*

# About the Program

The Q.U.E.S.T. series of programs were developed to meet the growing demand for skilled operators to replace those retiring from the workforce. These programs are designed to provide the RIGHT STUFF needed to be a successful Water & Wastewater Operator and Manager. Applications to the programs are open year round. Once accepted into your chosen program, you will be notified when your training flight will begin.

